

ANNUAL IMPACT REPORT

Providing young people with
somewhere safe to call home, as a
foundation for fulfilling an
independent adulthood

23/24

OVERVIEW OF GLOUCESTERSHIRE NIGHTSTOP'S IMPACT

In 2023/24, Gloucestershire Nightstop continued to be a lifeline for young people facing homelessness across the county.

Through a combination of emergency accommodation, holistic support, and community contributions, we have provided safety, stability, and hope to young people when they needed it most.

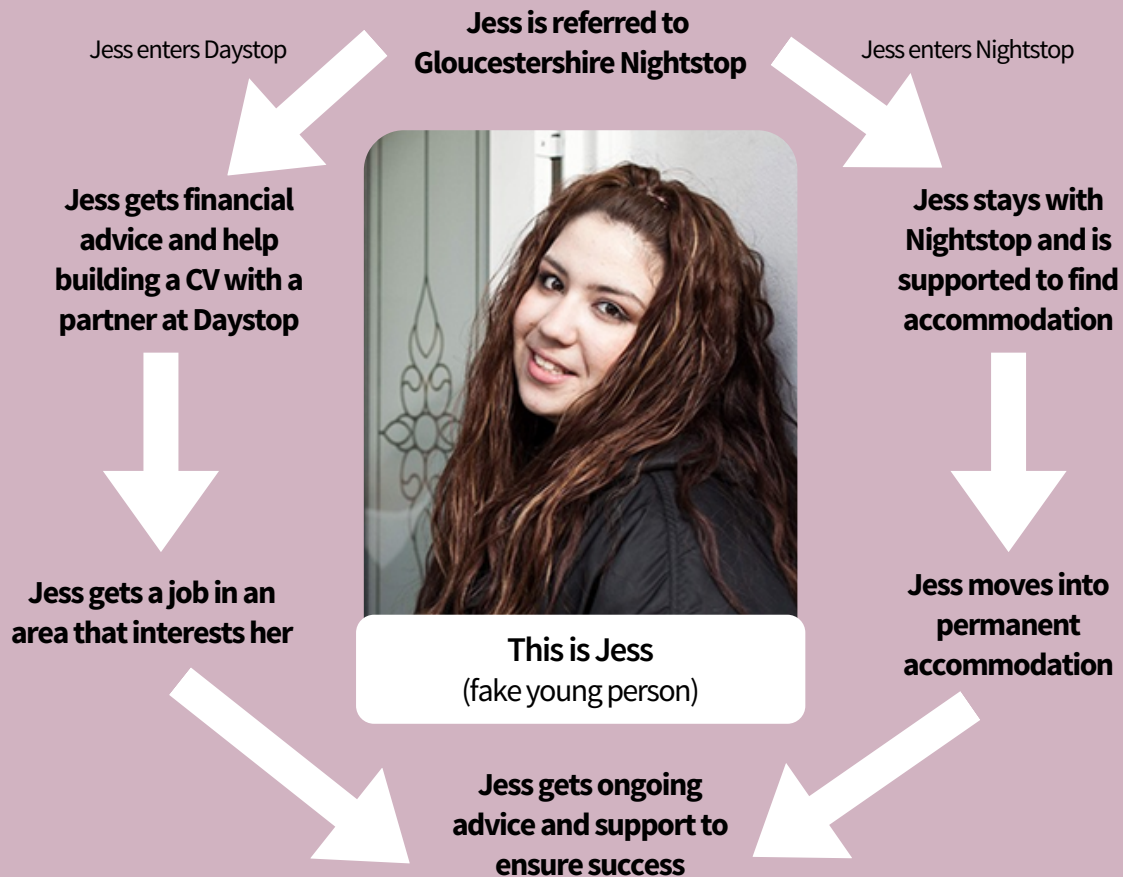
Our mission is simple but critical: to prevent youth homelessness by offering safe, emergency, and longer-stay accommodation through our network of volunteer hosts. This year, the impact of our work has been more profound than ever, thanks to our dedicated volunteers, partners, and donors.

IMPACT BY NUMBERS

This year, our impact is reflected in the life-changing outcomes for the young people we support. Here are some key figures that highlight the scale of our work:

69	Young people supported in 2023/24	103	Referrals received
381	Nights of emergency accommodation provided by our dedicated volunteer hosts	85%	of young people moved on to stable long-term accommodation after using our services
4302	Volunteering hours	24	Young people benefitted from skills and enhancement support via Daystop services
25	Engaged with Advice and Support	£5802	Juliet's Purse grants funded

JOURNEY OF A YOUNG PERSON



“ Young Person

When I was homeless, I was in a low place but now I've come back kicking and screaming and stronger than I was before.

”

“ Host

My experience as a host is good. I am well supported by the team and I know the checks are thorough and risks are made minimal due to ensure mine and “daughter's” safety. I like that you try to match hosts to guests that would best suit their life styles. Also that I'm under no pressure to host and can have breaks when needed, plus no guilt for when I'm not available to host

”

TESTIMONIAL

Volunteer Week -

What would you say to / about our hosts?

They've all been extremely welcoming and nice from when I get there to when I leave. They're all easy to talk to. Whether I've been in a good mood whether I've wanted to talk or not they're nice and understanding. They never make you feel awkward or like you have to talk. If I've been hungry or thirsty they've always given me something. I am grateful for everything the hosts do and how safe I feel being in their home. They're never awkward or intimidating. The first nights always a little weird but they find ways to make you feel better and the people at nightstop are always there if you need to talk. I always feel listened to and safe at nightstop and daystop.

I'd like to say a huge thank you to all the hosts I've stayed with for keeping me safe, feeding me and making me feel as at home as possible. They're always super nice and although they're always ideal, I know there always people to talk to and it really feels like they care about what you're saying not just listening for the bus. All the hosts I've been to go above and beyond to make me feel as safe and happy as possible.

Whether I've been in a good or bad mood, whether I've wanted to talk or not, they're always nice and understanding.

I am so grateful for everything the hosts do and how safe I feel being in their home.

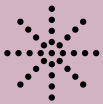
I always feel listened to and safe at Nightstop and Daystop.

It really feels like they care about what you're saying—not just listening because they feel like they have to.

PARTNERSHIP IMPACT

Our success wouldn't be possible without the collaboration of our community partners. We have worked closely with local authority, NHS and other charitable organisations and individuals to try and prevent young people slipping through the cracks.

Collaborative Outcomes

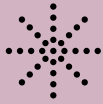


83% of our referrals

this year came through partners, reflecting the trust we've built within the community.



We continue to strengthen our relationship with **Gloucestershire County Council**, which has helped improve referral processes and provided additional support for long-term housing solutions.



A **joint initiative, funded by the Barnwood Trust and ICB** is allowing us to develop collaborations which will better support young people dealing with trauma and mental health issues, ensuring they receive both immediate accommodation and wider support. As well as act as a catalyst for others to think revolutionary about youth homelessness .

These partnerships are critical to the success of Gloucestershire Nightstop, enabling us to reach more young people and provide a more holistic approach to their needs.

FINANCIAL IMPACT

Social Value of Nightstop

National Research into Nightstop shows:

For every young person Nightstop supports to improve their physical safety, we generate over £1,500 in resource savings for the Government and create £4,600 in social value for the individual.

Return on Investment

Early intervention through services like Gloucestershire Nightstop not only prevents youth homelessness but also generates significant cost savings for local authorities and social services. By reducing the need for more expensive crisis interventions, Gloucestershire Nightstop delivers both social and economic benefits to the community.

LONG-TERM IMPACT AND SUSTAINABILITY

Our work goes beyond emergency accommodation; it is about creating long-term change. We are proud to share that many of the young people who have passed through our service continue to thrive.

Many of our former service users have come back to support the organisation, either as volunteers or as peer mentors for new young people entering the service.

Others are visible in the community working in housing, local councillors, board members and providing care to others, as well as empowering young people in the city.

Examples of Long-term Success



Gloucestershire Nightstop's collaborative research project was recognized as an inspirational initiative for homeless young people at the Centrepoint National Conference in early 2024!

This year, **Gloucestershire Nightstop** has continued to make a critical difference in the lives of young people facing homelessness. Our volunteers, partners, and supporters have all played a vital role in helping us provide a **safety net** for those in crisis while building pathways to **long-term stability**.



We remain committed to expanding our reach and impact in the coming year, ensuring that every young person in Gloucestershire has **access** to the support and opportunities they deserve.

Together, we are creating a future where **no young person has to face homelessness alone.**



ACKNOWLEDGEMENTS

Thank you to our funders and collaborative partners. Your contributions are making a difference everyday.

Funders

- Gloucester City Council
- Stroud District Council
- Cheltenham Borough Council
- The National Lottery Community Fund
- Lloyds Bank Fund
- Enterprise Limited
- Gloucestershire Community Foundation
- The Honourable Company of Gloucestershire
- KFC Foundation
- LandAid
- Leeds Building Society
- DePaul UK Micro Grant
- Rotary Club of Gloucester
- Souter Trust
- The Albert Hunt Trust
- The Langtree Trust
- NHS Gloucestershire

Collaborative Partners

- CHAC
- CHYPS
- Young People
- Volunteers
- GCF
- GCH
- Landaid
- DePaul
- Centrpoint
- Truology Ltd.
- Roger Faulks
- Sir Dusty Miller KBE
- Shona Duffy
- Matt Leonard
- GARAS

ACKNOWLEDGEMENTS: VOLUNTEERS

From our drivers to our hosts to our trustees, our volunteers are the heart and soul of Gloucestershire Nightstop. Their kindness, dedication, and unwavering support provide not just safe shelter, but also hope and reassurance to young people during their most vulnerable moments.

By offering a warm meal, a listening ear, and a welcoming space, our volunteers embody the spirit of community and generosity. We are immensely grateful for their efforts in helping us deliver this vital service.

We thank them for opening their doors and giving their time to make a real difference. They are truly the heroes of our mission.

Trustees

- Patricia le Rolland
- Rupert Cox
- Karen Coventry
- Jacob Bradfield
- Caroline Lucas-Mouat

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